

Our 12 Step Cleaning Process

Step 1 Pre-Inspection. Our technicians will walk through your home with you to visually inspect the carpet. They will identify potential permanent stains and give you an evaluation of expected results, as well as listen to any concerns you may have.

Step 2 Commercial Pre-vacuum. Dry soil is removed by thoroughly commercially powered vacuuming. Removing dry soil is one of the most vitally crucial steps in any cleaning process.



Step 3 Furniture Moving. Our regular pricing includes moving sofas, chairs, tables and smaller items. Beds, dressers, and heavier pieces cost extra to move. One of our consultants can quote the exact cost to move any heavier pieces.

Step 4 Pre-spray. A preconditioning agent is applied to emulsify and break down traffic area soil and general spots for a more thorough cleaning.



Step 5 Pre-spot. Difficult spots are pre-treated with special solutions to increase chances of removal.

Step 6 Soil Extraction and Rinse. The carpet is then thoroughly cleaned and rinsed using a powerful truck mounted hot water extraction cleaning system without over wetting the carpet or leaving a sticky residue behind.



Step 7 Dry Pass. A dry pass is done after cleaning to remove any possible over spray from the process to promote a faster dry time.

Step 8 Post Spot. Any spots or stains still remaining will get extra treatment with our many specialty spotting solutions. For longer carpet life and fewer permanent stains, be sure to have professional carpet protector applied to you carpet.

Step 9 Neutralize. It is very important to balance the pH of the textile. Neutralizing helps eliminate re-soiling, makes the carpet feel soft and fresh, and it prepares the carpet for carpet protector.

Step 10 Post Groom. Your carpet is groomed with a professional groomer so that the pile of your carpet is standing tall when we leave. Post grooming helps the carpet pile dry faster and in the right position.

Step 11 Speed Dry. High velocity air movers are placed onto the carpet immediately after cleaning to promote faster drying. Carpets are virtually dry when we have finished.



Step 12 Post Cleaning Inspection. Our Technicians will walk through your home with you to point out the cleaning results to make sure that you are completely thrilled with the job.

Express Carpet Cleaners Inc

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